

LOCAL HOUSING RESEARCH

Using our knowledge and expertise we have built a strong track record of conducting research for a wide range of local housing organisations. A selection of our most recent work includes:

STATUS tenant satisfaction surveys Multiple landlords (2008 & 2009)

Following statutory guidelines we have undertaken a huge volume of postal surveys with full analysis and reporting for submission of National Indicator 160 results.

Assessing the wellbeing of tenants using the Private Renting Scheme London Borough of Camden (2009)

A telephone interview survey to assess the impact on wellbeing of tenants using Camden's Private Renting Scheme – an initiative designed to assist homeless and vulnerable households meet their housing needs through the private rented sector.

Assessing the housing needs of BME communities in Crawley Crawley Borough Council (2009)

A programme of qualitative research to identify the housing and support needs, as well as future aspirations, of BME communities living within the Borough. Results are being used to inform the BME housing strategy and development of frontline service provision.

Resident satisfaction tracker Enfield Homes (2009)

A postal survey to track tenant and leaseholder satisfaction levels as well as a series of focus groups exploring views on neighbourhood and communications.

Evaluation of the “Moving Forward” Initiative Notting Hill Housing (2008-9)

An evaluation to assess the take-up and impact of this initiative which focuses on facilitating training, employment and, ultimately, home ownership prospects. The evaluation is being conducted in partnership with Heriot-Watt University.

Grand Union Place Resident Survey East Thames Housing Association (2008-9)

A longitudinal survey exploring the views of residents on a mixed tenure development and how their views have changed one year on.

Assessing resident satisfaction London & Quadrant Group (2009)

In partnership with Heriot-Watt University as part of a wider assessment of the collection of resident satisfaction data across the Housing Association sector, we have recently been commissioned to undertake some statistical modelling of L&Q's data to more sensitively compare overall satisfaction levels.

Drivers of change Octavia Housing (2009)

We have recently completed a series of focus groups, specifically among young BME groups, to identify the reasons behind landlord satisfaction levels.

Digital TV current usage and future preferences Peabody Trust (2008)

A telephone interview survey among local residents to identify current usage and assess future preferences and willingness to pay.